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## NTG Group Quality and Environmental Policy

At NTG, we view our customers as companies with transport - and logistic needs that has to be solved. This is our main service objective.

Our most important asset is our employees, who strive to solve and exceed our customer needs, requirements and expectations. We go the extra mile, for the mutual benefit of all – also in issues involving the environment.

## NTG Commitment to Quality

NTG is committed to continual improvement in quality and to follow the principles of the ISO 9001 quality standard. In all business we pledge to:

- Fulfill the agreed customers' quality requirements we have
- Increase the satisfaction of our customers
- Ensure adequate resources for monitoring and continually improving

## **NTG Commitment to the Environment**

NTG is committed to providing our customer with the access, to as environmentally friendly a logistic solution as possible. We identify and asses our impact on the environment.

NTG is committed to and express our expectations to:

- Adhering to all relevant environmental legislation and standards, including ISO 14001
- Reducing the energy consumption of our facilities
- Reducing waste
- Considering environmental aspects in procurement and subcontracting
- Ensure adequate resources to maintain and continually improve environmental performance

All business units and companies are responsible for the environmental effects of their operations and their environmental projects, to guide and to influence.